Module 5: Government Services
Lesson Plan for Module 5:

1. Introduction to E-Governance
2. Sources of Information on Government (National Portal of India)
3. Applying for Passport
4. Various dedicated ministry websites
5. Step-by-Step Guide to Accessing the National Portal
Learning Outcomes for Module 5:

1. Understand the E-Governance initiative of the Government
2. Access the National Portal of India www.india.gov.in
3. To access and find the right kind of information using the National Portal or dedicated ministry websites
4. Must be able to apply for any of the services such as passport, PAN Card etc.
Introduction to E-Governance

- Online Registration
- Passport, Aadhar card
- Schemes for Farmers
- Rural Development
- Online Booking
- Helpline
The objective behind the Government Portals or websites is to provide a single window access to information and services being provided by the Indian Government for citizens and other stakeholders in every part of the country.
National Portal of India

Various Topics

Social Development
Using the Portal

Social Development Page

Documents, Forms, Schemes related to Social Development

Subsections under Social Development Sector (Children)
Using the Portal

Topics Under Children (Link to Various Websites on Child Welfare)
Applying for Passport

New User:

Vision
"To deliver passport services to citizens in a timely, transparent, more accessible, reliable manner and in a comfortable environment through streamlined processes and committed, trained and motivated workforce"

Minister of External Affairs
Smt. Sushma Swaraj

Apply
Login to file your application online
Existing User: Login
Track Status: Track Application Status

New User: Register Now

For Official Use
Login for Office Users
Mission/Post
Immigration
ISP
Dashboards
Police
CCE

Information Corner
- Getting Started
- Passport Act and Rules

Fresh/Re-issue of Passport
Steps to apply Online (Normal/Tatkal)
- e-Form Submission (Recommended)

Passport Office Connect
- Passport Office
Applying for Passport

Enter personal detail like Name, DOB, Email Id and Verification code.

After filling details, click on register
Applying for Passport

Services
- View Saved/Submitted Applications
- Apply for Fresh Passport/Re-issue of Passport
- Apply for Police Clearance Certificate
- Apply for Diplomatic/Official Passport
- Apply for Identity Certificate
- Apply for Surrender Certificate
- Download e-Form
- Upload e-Form
- Fee Calculator
- Document Advisor
- Locate Passport Seva Kendra
- Enrol for SMS Services (Optional) New!
- Change Password
- Modify Profile

Apply for Fresh Passport/Re-issue of Passport

You can apply for a fresh passport or Re-issue of a passport using two alternatives:

Alternative 1 (Recommended):

1. You can download the soft copy of the form [Click here to download the soft copy of the form]
2. Fill it offline (internet connection is not required to fill the form offline)
3. Upload the filled form. Click here to upload the filled form

Alternative 2:

1. You can fill the application form online (internet connection is required to fill the form online).
   Click here to fill the application form online

* If you do not have broadband Internet connection (Speed: 512 kbps or more), choose Alternative 1 for faster submission of your application.

Download e-form
Submit Form
Fill online
Other Government Services

- PAN Card Registration
- Ration Card Registration
Land Records

Screenshot of Record of Rights Information

7/12 (Land records)
National Portal of India can also be accessed on a mobile phone easily.
Additional Resources

Ministry of Health and Family Welfare [http://mohfw.nic.in/](http://mohfw.nic.in/)
Ministry of Agriculture [http://agricoop.nic.in/](http://agricoop.nic.in/)
Ministry of Rural Development [http://rural.nic.in/netrural/rural/index.aspx](http://rural.nic.in/netrural/rural/index.aspx)
Ministry of Youth Affairs and Sports [http://www.sportsauthorityofindia.nic.in/](http://www.sportsauthorityofindia.nic.in/)
Ministry of Law and Justice [http://lawmin.nic.in/](http://lawmin.nic.in/)
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